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STATEMENT BY APPLICANT

(Use as many sheets as necessary)

Sheet 1 of 1

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SEP 24 2009

Application Number	10/586,674
Filing Date	July 20, 2006
First Named Inventor	Lan Wang
Art Unit	2166
Examiner Name	J. Wong
Attorney Docket Number	8411.0050

U.S. PATENTS AND PUBLISHED U.S. PATENT APPLICATIONS				
Examiner Initials	Cite No. <sup>1</sup>	Document Number	Issue or Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document
		Number-Kind Code <sup>2</sup> (if known)		Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
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Note: Submission of copies of U.S. Patents and published U.S. Patent Applications is not required.

FOREIGN PATENT DOCUMENTS					
Examiner Initials	Cite No. <sup>1</sup>	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Country Code <sup>3</sup> Number <sup>4</sup> Kind Code <sup>5</sup> (if known)			Translation <sup>6</sup>
	JP 2002-202710		07-19-2002		
	JP 9-251470		09-22-1997		
	JP 8-77012		03-22-1996		

NON PATENT LITERATURE DOCUMENTS					
Examiner Initials	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.			Translation <sup>8</sup>
		Notice of Rejection issued by the Japanese Patent Office on August 4, 2009, for Japanese Patent Application No. 2005-130209, and partial English translation thereof			
		TSUJI et al., "Similarity-Based Case Document Retrieval for Help Desk System," Systems Development Laboratory (November 28, 1997), pp. 23-30			

Examiner Signature	/Shew Fen Lin/	Date Considered	10/07/2011
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